



Refund Policy

Version: 1.0

1. Purpose

This Refund Policy outlines the terms and conditions under which refunds may be granted by the European Workplace Drug Testing Society (EWDTs) in relation to membership fees, conference registrations, training courses, and other EWDTs activities.

2. General Principles

- The EWDTs operates as a not-for-profit organisation, and fees are structured to cover administrative and operational costs.
- Refunds are provided only under defined circumstances and may be subject to administrative deductions.
- All refund requests must be submitted in writing to the EWDTs's designated contact email.

3. Membership Fees

Membership fees are non-refundable once payment has been processed. Exceptions may be made in cases of duplicate payments or administrative errors, minus applicable fees.



4. Conferences, Meetings, and Events

Refund schedule:

- ≥ 60 days: 100% refund (minus admin fee)
- 30–59 days: 50% refund
- < 30 days: No refund

No-shows are not eligible for refunds. Substitutions may be permitted.

5. Workshops and Training Courses

Refund schedule:

- ≥ 30 days: Full refund (minus admin fee)
- 14–29 days: 50% refund
- < 14 days: No refund

6. Publications and Subscriptions

Digital products are non-refundable once accessed. Physical items may be refunded if returned unused within 14 days.

7. Exceptional Circumstances

Considered at the EWDTs's discretion (e.g., illness, bereavement, visa refusal) with supporting documentation.

8. Administrative Fees

Refunds may include administrative and transaction fees.



9. Method of Refund

Refunds are issued via original payment method within 2–4 weeks.

10. Force Majeure

The EWDTS is not liable for events outside its control.

11. Policy Amendments

The Society reserves the right to amend this policy.

12. Contact

treasurer@ewdts.org